



# Avaya Cloud Office Integrations

[Visit App Gallery](#)

**Bring the functions and features of Avaya Cloud Office by RingCentral into the applications you use every day, eliminating the need to switch between programs to call, message, meet and more.**

Avaya Cloud Office offers the largest ecosystem of integration apps in the communications and collaboration space to maximize productivity and efficiency.

Enhance your workflows, drive productivity, and accelerate your sales cycle by integrating Avaya Cloud Office with your business productivity, CRM, automation, and customer support. To get the most out of your Avaya Cloud Office message, call, and meet solutions, visit our [App Gallery](#).

## Benefits

### Return on investment

Integrations allow IT admins to reduce IT costs for key tasks such as controlling new locations and users. Save time and money by managing how you communicate in your favorite business applications.

### Customer satisfaction

Leverage out-of-the-box integrations or create custom integrations to access vital contextual data, like inbound screen pops that show relevant customer or prospect information when a call is received to support better engagement with customers and prospects.

### Increased productivity

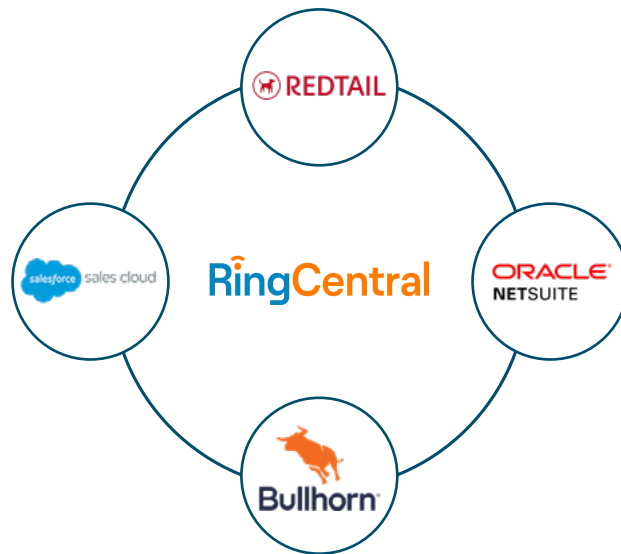
Streamline workflows by integrating advanced communication tools within the applications employees use everyday. Automate critical tasks to drive focus on work and remove silos between apps.

### Performance insights

Track communications performance by creating customized dashboards that report how you communicate within key applications. Real-time call logs and metrics identify pain points and how call, message, and meeting data affects your business.

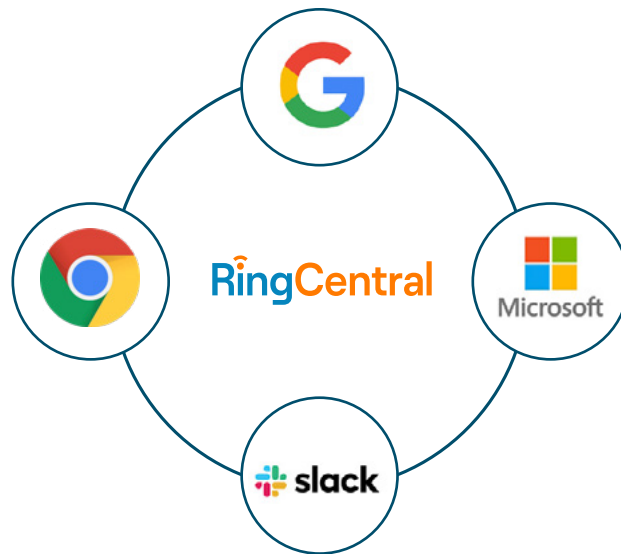
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### Customer relationship management

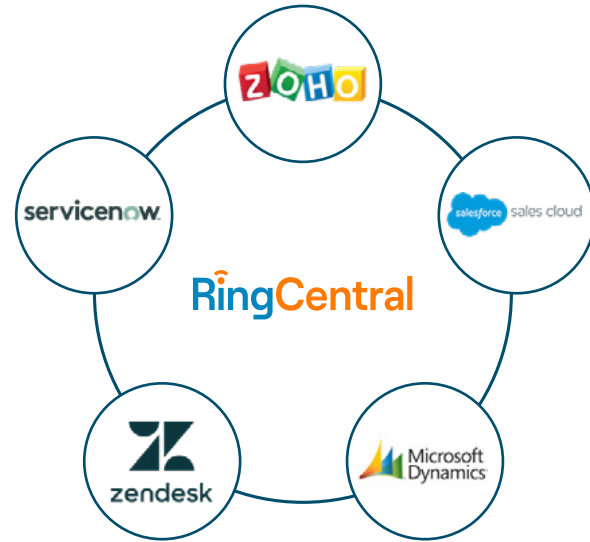
Automate your sales cycle and gain insights on every call with Oracle NetSuite, Bullhorn, RedTail CRM and Salesforce (Sales Cloud) integrations.



### Productivity

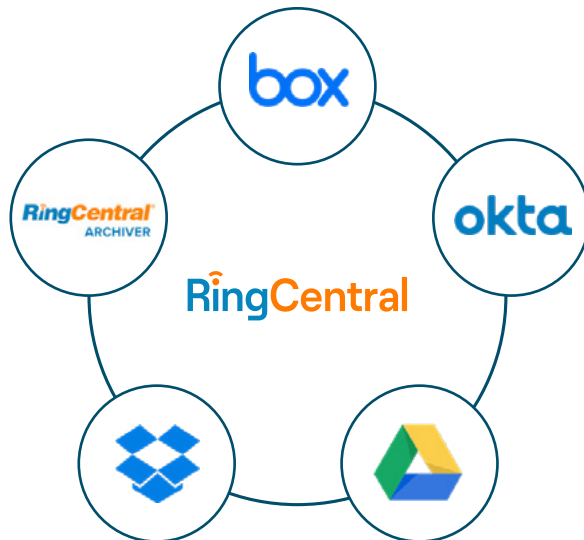
Bring advanced communications functions into business workflows you use every day with Microsoft 365, Outlook, G Suite, Google Chrome, Microsoft Teams, and Slack.

**Enhance your workflows, drive productivity, and accelerate your sales cycle by integrating Avaya Cloud Office with your business productivity, CRM, automation, and customer support.**



Customer support

Enhanced delivery and support of business services by tightly integrating operational processes with the Avaya Cloud Office for Zoho, Salesforce (Service Cloud), Microsoft Dynamics, Zendesk, and ServiceNow integrations.



Automation

Perform critical tasks such as archiving, provisioning, and sharing content via Box, Okta, Google Drive, and Dropbox. RingCentral Archiver supports, SFTP, Dropbox, Google Drive, and Box.

